



November 19, 2025

City of Doral
**Procurement and
Asset Management Department**

**RE: Invitation to Negotiate (ITN) 2025-20
AI-Powered Chatbot Solution for the City of Doral (Revised)**

On Tuesday, November 18, 2025, the Evaluation Committee convened in a public meeting to review, discuss, and rank the twenty-seven (27) responsive proposals submitted pursuant to ITN-2025-20 for an AI-Powered Chatbot Solution for the City of Doral. At the conclusion of the meeting, the Evaluation Committee unanimously agreed to invite the top ten (10) ranked proposers to the next phase of the ITN procurement process.

The following proposers are hereby shortlisted and invited to Phase II of the ITN process, which will include presentations, demonstrations, and Q&A sessions. The shortlisted proposers are listed below in alphabetical order:

- **22nd Century Technologies**
- **ATC**
- **Direct Technology Holdings, Inc.**
- **Global Technology Solutions, Inc.**
- **JAX Consulting LLC**
- **Polimorphic**
- **Nortal LLC**
- **Promet**
- **Saige, Inc.**
- **Tyler Technologies**
- **Verint**

The Procurement and Asset Management Department at the City of Doral will announce, under a separate notification, the date and time for all the scheduled meetings with each of the shortlisted proposers. These meetings are not open to the public as per State of Florida Statutes.

“CONE OF SILENCE” IS IN PLACE FOR THIS PROCUREMENT PROCESS.

CONTACTING THE CITY’S PERSONNEL, INCLUDING THE ADMINISTRATIVE STAFF OR CITY’S EXECUTIVE ADMINISTRATION OR CITY COUNCIL, EITHER DIRECTLY OR INDIRECTLY, REGARDING THIS ITN, THE SELECTION PROCESS, OR ANY ATTEMPT TO FURTHER A PROPOSER’S INTEREST IN BEING SELECTED, WILL RESULT IN THE PROPOSER BEING DISQUALIFIED.

Any questions related to the ITN procurement process shall be addressed to:

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