



City of Doral

RFP No. 2021-06 HRIS and Payroll Software

Addendum No. 2

ATTENTION:

The bid due date is Thursday, May 20th, 2021 at 10:00 A.M.

Below are questions/ clarifications that were received regarding this project as well as the City's responses. This Addendum is and does become a part of the above-mentioned solicitation. This addendum is issued to modify the subject solicitation as follows:

Please describe any current use of development plans, observational checklists, or learning certifications.

1. Do they have any employee development plans that are directly relate to learning activities?
 - Customer Service is a strategic initiative for the City. We are currently providing Customer Service training and hope to roll out a revised performance evaluation instrument and corresponding training that will closely tie to the City's strategic initiatives by better tracking performance measures.
2. Do they use observational checklists to determine if learning is applied properly?
 - Not currently.
3. Do they do any internal learning certifications for particular tasks or learning programs?
 - We are working toward creating a supervisor's certification program.