




CITY OF DORAL
Office of the City Manager
Letter to Council

LTC No. 029-2022

To: The Honorable Mayor and Members of the City Council

From:  Hernan M. Organvidez, City Manager

Date: August 23, 2022

Subject: **New Doral Silver Club Registration & Activity Rules**

This Letter to Council (LTC) is to inform the Mayor and City Councilmembers about the updated Doral Silver Club registration and activity rules, which will take effect for the upcoming fall activity schedule from September 2022 to December 2022. Registration will commence on Wednesday, August 24th, and will be available online and in-person at park community centers until availability is exhausted. All Silver Club members have been notified of the new rules.

The Parks & Recreation Department recently held “Account Update days” where active Silver Club members verified and updated their parks software accounts and contact information. Once verified and approved, they were issued a Doral Silver Club Membership identification badge. ID badges will be required during activity registration to verify residency status and that the account is updated. ID badges and new registration rules do not apply to exercise classes offered as these are open to non-Silver Club members that meet the 55+ older age requirement.

The new Silver Club activity rules work to prioritize Doral residents and maximize the number of residents that can register, participate, and enjoy the activities offered.

New Silver Club Activity Rules are as follows:

- The first three (3) days of registration are open only to Doral Residents. Non-Residents can register after the resident period.
 - Non-Residents also pay a higher fee.

- A registered member ID card will be required to register for any activity and will be needed when attending free activities.
- Member may not register other members without prior approval from the Special Needs Coordinator.
- Payment credits for cancellations will not be issued unless notice is provided 48 hours prior to the trip/activity.
 - Seniors are encouraged to cancel in advance to allow others on the waiting list the ability to attend.
- For free activities, bingos & seminars - If a member registers and they do not attend three (3) times during the calendar year (without providing notice), they will not be allowed to register to any other free activities for the remainder of the year.
 - NOTE: This will only apply if they do not notify the coordinator at least 48 hours before the activity or present a medical note after the 48 hours.
- Members are not allowed to register for any activity or program without paying amount due in full. No spots will be held.

If you have any questions, please don't hesitate to contact the City Manager's Office.

c. Rey Valdes, Deputy City Manager