

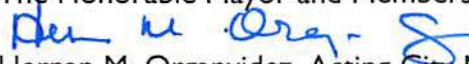


CITY OF DORAL

Office of the City Manager

Letter to Council

LTC No. 023-2022

To: The Honorable Mayor and Members of the City Council
From: 
Hernan M. Organvidez, Acting City Manager
Date: July 7, 2022
Subject: **Inspection of A+ Auto Collision Center**

This letter to Council is to inform the Mayor and City Council of a multi-agency inspection of A+ Auto Collision Center (AACC) which is located at 8050 – 8080 NW 58th Street, Doral, Florida on Thursday, July 7, 2022.

Since June 2020, the Doral Police Department (DPD) has received over 37 calls for service and complaints at AACC. The allegations were that AACC is over-charging fees and performing services that the customers had not authorized. Upon receiving these complaints, the DPD immediately launched an investigation and coordinated efforts with the Florida Department of Agriculture and Consumer Services, Miami-Dade County Office of Consumer Protection, and the City of Doral Code Compliance Department. The investigation revealed that these agencies had also received multiple complaints about AACC's predatory practices.

This morning members of the Florida Department of Agriculture Law Enforcement Division, Florida Department of Highway Safety and Motor Vehicles, Florida Division of Insurance Fraud, Miami-Dade County Department of Regulatory and Economic Resources, the National Insurance Crime Bureau, and the City of Doral Code Compliance Department, were assisted by the Miami-Dade Police Department, Florida Highway Patrol, and the Doral Police Department in conducting an inspection of AACC. During the inspection several violations related to licensing and permitting requirements were discovered which resulted in the appropriate fines being levied and the suspension of AACC's Occupational License issued by the City of Doral as well as the Occupational License issued by Miami-Dade County. The DPD's criminal investigation into AACC's practices is on-going.

HMO/RV/RMU/NGF

c. Hernan M. Organvidez, Acting City Manager
Rey Valdes, Deputy City Manager
Raul M. Ubieta, Acting Chief of Police