

# FIBERNET DIRECT ETHERNET SERVICE ORDER

Fax Number: 888.935.9170 | ServiceOrders@FibernetDirect.com

| Customer Information                      |                                           |                         |                                                                                                            |
|-------------------------------------------|-------------------------------------------|-------------------------|------------------------------------------------------------------------------------------------------------|
| Account Name:                             | City of Doral                             | Bill Account Number:    | 500477                                                                                                     |
| Order Type:                               | New                                       | Quote Number:           |                                                                                                            |
|                                           |                                           | OP Number:              | OP-23733                                                                                                   |
| Administrator Contact Details             |                                           |                         |                                                                                                            |
| First Name:                               | Gladys                                    | Last Name:              | Gonzalez                                                                                                   |
| Phone Number:                             | 305-593-6625                              | Email Address:          | <a href="mailto:gladys.gonzalez@cityofdoral.com">gladys.gonzalez@cityofdoral.com</a>                       |
| Street Address:                           | 8401 NW 53rd Terr                         | City, State & Zip Code: | Doral, FL 33166                                                                                            |
| Billing Contact Details                   |                                           |                         |                                                                                                            |
| First Name:                               | Maria                                     | Last Name:              | Garcia                                                                                                     |
| Phone Number:                             | (305) 593-6624                            | Email Address:          | <a href="mailto:Maria.Garcia@cityofdoral.com">Maria.Garcia@cityofdoral.com</a>                             |
| Street Address:                           | 8401 NW 53rd Terr                         | City, State & Zip Code: | Doral, FL 33166                                                                                            |
| Service Order Contact Details             |                                           |                         |                                                                                                            |
| First Name:                               | Gladys                                    | Last Name:              | Gonzalez                                                                                                   |
| Phone Number:                             | 305-593-6625                              | Email Address:          | <a href="mailto:gladys.gonzalez@cityofdoral.com">gladys.gonzalez@cityofdoral.com</a>                       |
| Technical Contact Details                 |                                           |                         |                                                                                                            |
| First Name:                               | Miguel                                    | Last Name:              | Urrutia                                                                                                    |
| Phone Number:                             | 305-593-6725 ext 1704                     | Email Address:          | <a href="mailto:miguel.urrutia@cityofdoral.com">miguel.urrutia@cityofdoral.com</a>                         |
| Emergency Contact Details                 |                                           |                         |                                                                                                            |
| First Name:                               | City of Doral                             | Last Name:              | IT Department                                                                                              |
| Phone Number:                             | 305-593-6725                              | Email Address:          | <a href="mailto:Dept-InformationTechnology@cityofdoral.com">Dept-InformationTechnology@cityofdoral.com</a> |
| Change Management Request Contact Details |                                           |                         |                                                                                                            |
| First Name:                               | City of Doral                             | Last Name:              | IT Department                                                                                              |
| Phone Number:                             | 305-593-6725                              | Email Address:          | <a href="mailto:Dept-InformationTechnology@cityofdoral.com">Dept-InformationTechnology@cityofdoral.com</a> |
| Order Details                             |                                           |                         |                                                                                                            |
| Service Description:                      | Ethernet Services                         |                         |                                                                                                            |
| Service Type:                             | E-Tree                                    |                         |                                                                                                            |
| Service Options:                          | EP-Tree                                   |                         |                                                                                                            |
| Desired Delivery Date:                    | September 1st, 2017                       | Term (months):          | 60 Months                                                                                                  |
| Customer PON#:                            |                                           | Customer Circuit ID:    | 124470                                                                                                     |
| Date Sent:                                | 5/8/2017                                  | Supplement:             | Version:                                                                                                   |
| Value Added Services                      |                                           |                         |                                                                                                            |
| Jumbo Ethernet MTU:                       | <input type="checkbox"/> Yes (9000 Bytes) | QoS:                    | <input type="checkbox"/> Yes                                                                               |
| Multicasting:                             | <input type="checkbox"/> Yes              |                         |                                                                                                            |
| Location Information                      |                                           |                         |                                                                                                            |
|                                           | Hub/Location A/1                          | Location Z/2            | Location 3                                                                                                 |
| Node Activity:                            | New                                       |                         |                                                                                                            |
| CLLI Code:                                |                                           |                         |                                                                                                            |
| Physical Address:                         | 3719 NW 97th Ave                          |                         |                                                                                                            |
| City, State, Zip Code:                    | Doral, FL 33178                           |                         |                                                                                                            |
| Demarc/Room/Floor:                        | IT Room                                   |                         |                                                                                                            |
| Site Contact:                             | Miguel Urrutia                            |                         |                                                                                                            |
| Site Phone Number:                        | 305-593-6725 ext 1704                     |                         |                                                                                                            |
| Fibernet Direct Circuit ID:               | 124470                                    |                         |                                                                                                            |
| Committed Information Rate:               | 500Mbps                                   |                         |                                                                                                            |

|                           |                              |                              |                              |                              |
|---------------------------|------------------------------|------------------------------|------------------------------|------------------------------|
| CE Port Type:             | 1000Mbps                     |                              |                              |                              |
| CE Port Media:            | 1000BaseSX(500m/MMF)         |                              |                              |                              |
| Ethernet Duplex Mode:     | Full Duplex                  |                              |                              |                              |
| LOA Responsibility:       | N/A                          |                              |                              |                              |
| Demarc Device Power:      | 120V AC                      |                              |                              |                              |
| Demarc Mounting:          | 19" Rack Mount               |                              |                              |                              |
| Expedite Requested:       | <input type="checkbox"/> Yes | <input type="checkbox"/> Yes | <input type="checkbox"/> Yes | <input type="checkbox"/> Yes |
| Expedite Fee:             |                              |                              |                              |                              |
| Monthly Recurring Charge: | \$1,600.00                   |                              |                              |                              |
| Non Recurring Charge:     | \$0.00                       |                              |                              |                              |

Value Added Services (Per Site)

|                                                          | Hub/Location A/1 |     | Location Z/2 |     | Location 3 |     | Location 4 |     |
|----------------------------------------------------------|------------------|-----|--------------|-----|------------|-----|------------|-----|
|                                                          | MRC              | NRC | MRC          | NRC | MRC        | NRC | MRC        | NRC |
| Bursting:                                                |                  |     |              |     |            |     |            |     |
| Route/OSP Protection:                                    |                  |     |              |     |            |     |            |     |
| LAG Control Protocol:                                    |                  |     |              |     |            |     |            |     |
| LAG Additional Port:                                     |                  |     |              |     |            |     |            |     |
| VLAN Service (802.1q):                                   |                  |     |              |     |            |     |            |     |
| VLAN ID:                                                 |                  |     |              |     |            |     |            |     |
| Network Performance Portal:<br>(some restrictions apply) |                  |     |              |     |            |     |            |     |
| Total Value Added Charges:                               | -                | -   | -            | -   | -          | -   | -          | -   |

Customer Instructions/Comments

Please identify below any special offices and facilities and 911 special facilities as defined under 4.5 of 47 CFR Part 4.

This Ethernet Service Order Agreement is an upgrade and extension of the services FPL FiberNet is currently providing to City of Doral under the existing Service Agreement. Provider shall deliver a 500 Mbps Ethernet VPN Tail . This circuit is to be integrated as part of The City of Doral's existing Ethernet VPN network.

Commercial Terms & Authorization

|                                  |                |                                            |  |                                    |                                              |
|----------------------------------|----------------|--------------------------------------------|--|------------------------------------|----------------------------------------------|
| <input type="checkbox"/> Agent:  |                | <input type="checkbox"/> Customer Referral |  | <input type="checkbox"/> Wholesale | <input checked="" type="checkbox"/> Business |
| Monthly Recurring Charges:       | \$1,600.00     | Non Recurring Charges:                     |  | \$0.00                             |                                              |
| Other Monthly Recurring Charges: | \$0.00         | Other Non Recurring Charges:               |  | \$0.00                             |                                              |
| Total Monthly Recurring Charges: | \$1,600.00     | Total Non Recurring Charges:               |  | \$0.00                             |                                              |
| Agent:                           |                | Agent Opportunity Number                   |  |                                    |                                              |
| Account Executive:               | Eduardo Garcia | Sales Engineer:                            |  | Guillermo Romero                   |                                              |
| Accepted By:                     |                | Date:                                      |  |                                    |                                              |

Customer Name: EDUARDO A. ROJAS  
Customer Title: CM  
Customer Signature: [Signature]  
Date: 5.24.17

DAE

For Retail Customers Only

By checking this box, I certify that I have read and I am in agreement with Fibernet Direct Standard Service Agreement and Exhibits. The Service Agreement can be found [www.fibernetdirect.com/contact-us/resources.html](http://www.fibernetdirect.com/contact-us/resources.html)

I hereby authorize Fibernet Direct to charge an Expedite Fee as listed on the service order. I understand that while Fibernet Direct will exercise all commercially reasonable efforts to accomplish delivery within the expedited interval, no representation, warranty, or other guarantee within a specific timeframe is expressed or implied, and the limitations of liability contained in the applicable SA or MSA shall apply hereto.

All MRC and NRC prices are stated in US Dollars and do not include standard taxes such as, but not limited to, USF and/or CST. Other taxes and fees can add between 20% and 30% to the final billed amounts.

Customer will provide rack space and power free of charge to Fibernet Direct along with clear conduit access from the property line of any of the locations listed on this service order to the Customer's demarc within the buildings. AC power provided by Customer should be UPS backed. Fibernet Direct requires that Customer provides a Letter of Authorization from Building Management and/or owners granting Fibernet Direct permission to deliver services to Customer at any of the locations listed on this order.

## SERVICE DELIVERY - NEXT STEPS

Fibernet Direct's service delivery process consists of several stages as detailed below. As part of our goal to provide exceptional customer service, we will be communicating with you throughout each stage.

**STAGE 1:**  
Order Acknowledgement

Acknowledges receipt and acceptance of your order

**STAGE 2:**  
Introduction and Order Confirmation

Service Delivery Specialist introduction, final confirmation of order details

**STAGE 3:**  
Engineering

Forecast date in which service is estimated to be delivered

**STAGE 4:**  
Property Management Approval and Permitting (if applicable)

Obtainment of property management and permit approvals

**STAGE 5:**  
Construction (if needed)

Construction phase timeline

**STAGE 6:**  
Installation

Coordination and scheduling service installation

**STAGE 7:**  
Connection Notice

Notification that the order is complete and ready for service

RELIABLE. RESPONSIVE. RESULTS-DRIVEN.

**RESOLUTION No.16-68**

**A RESOLUTION OF THE MAYOR AND THE CITY COUNCIL OF THE CITY OF DORAL, FLORIDA, APPROVING AN EXTENSION OF THE FLORIDA POWER AND LIGHT FIBERNET SERVICES AGREEMENT FOR SERVICE TO DORAL LEGACY PARK AND OTHER CITY FACILITIES; AUTHORIZING THE CITY MANAGER TO APPROVE THE WORK ORDER FOR SAME AS NEW CITY FACILITIES ARE DEVELOPED AND TO EXPEND BUDGETED FUNDS IN FURTHERANCE HEREOF; PROVIDING FOR IMPLEMENTATION; AND PROVIDING FOR AN EFFECTIVE DATE**

**WHEREAS**, on June 9, 2015, the Mayor and City Council for the City of Doral (the "City") approved Resolution No 15-117, extending the agreement with Florida Power & Light FiberNet ("FPL") to provide fiber services to all City facilities; and

**WHEREAS**, since then, the City has begun to develop new facilities, including, but not limited to, Doral Legacy Park, which will also need fiber services; and

**WHEREAS**, staff has recommended the City to add services to the existing agreement with FPL for the provision of executing service orders to provide fiber optic high available services to new City facilities in the City's Wide Area Network, with the cost of the fiber optic service to be incorporated into the annual budget, as new facilities are constructed, until the expiration of the existing agreement.

**NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DORAL, FLORIDA, AS FOLLOWS:**

**Section 1. Recitals.** The above recitals are confirmed, adopted, and incorporated herein and made a part hereof by this reference.

**Section 2. Approval.** The extension of the FPL Agreement to include Fibernet services to Doral Legacy Park, pursuant to the attached service order, which is included and made a part hereof by this reference, and to other City facilities as they are

developed, in amounts not to exceed funds duly budgeted and appropriated for same, is hereby approved.

**Section 3. Authorization.** The City Manager is hereby authorized to execute FPL service orders for Doral Legacy Park and other City facilities as they are developed, subject to approval by the City Attorney as to form and legal sufficiency, and to expend budgeted funds in furtherance hereof.

**Section 4. Implementation.** The City Manager and City Attorney are hereby authorized to take such further action as may be necessary to implement the purpose and provisions of this Resolution.

**Section 5. Effective Date.** This Resolution shall take effect immediately upon adoption.

The foregoing Resolution was offered by Councilmember Ruiz who moved its adoption.  
The motion was seconded by Councilmember Rodriguez and upon being put to a vote,  
the vote was as follows:

|                                  |                |
|----------------------------------|----------------|
| Mayor Luigi Boria                | Yes            |
| Vice Mayor Christi Fraga         | Yes            |
| Councilman Pete Cabrera          | Absent/Excused |
| Councilwoman Ana Maria Rodriguez | Yes            |
| Councilwoman Sandra Ruiz         | Yes            |

PASSED AND ADOPTED this 13 day of April, 2016.

  
\_\_\_\_\_  
LUIGI BORIA, MAYOR

ATTEST:

  
\_\_\_\_\_  
CONNIE DIAZ, OMC  
CITY CLERK

APPROVED AS TO FORM AND  
LEGAL SUFFICIENCY FOR THE SOLE USE  
OF THE CITY OF DORAL

  
\_\_\_\_\_  
WEISS, SEROTA, HELFMAN, COLE, & BIERMAN, PL  
CITY ATTORNEY