RESOLUTION No. 09 – 81

A RESOLUTION OF THE MAYOR AND THE CITY COUNCIL OF THE CITY OF DORAL, FLORIDA AUTHORIZING THE CITY MANAGER TO IMPLEMENT THE PROVISION IN THE AGREEMENT WITH EMA INC., AUTHORIZING THE CONSTITUENT RELATIONSHIP MANAGEMENT PROJECT IN AN AMOUNT NOT TO EXCEED \$42,350.00; AND PROVIDING FOR AN EFFECTIVE DATE

WHEREAS, the City of Doral has an existing agreement with EMA Inc. which contains a provision for a Constituent Relationship Management (CRM) project; and

WHEREAS, the general purpose of the CRM project is to improve the phone communications from constituents as well as assisting in quickly and accurately providing constituents with information and tracking complaints; and

WHEREAS, Staff respectfully requests that the City Council authorize the City Manager to implement the provision in the agreement with EMA Inc. authorizing the CRM project in an amount not to exceed \$42,350.00.

NOW THEREFORE BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF DORAL AS FOLLOWS:

Section 1. The City Council of the City of Doral hereby authorizes the City Manager to implement the provision in the agreement with EMA Inc., authorizing the CRM project in an amount not to exceed \$42,350.00.

Section 2. This Resolution shall take effect immediately upon adoption.

The foregoing resolution was offered by Councilman Cabrera who moved its adoption.

The motion was seconded by Councilman Van Name and upon being put to a vote, the vote was as follows:

Mayor Juan Carlos Bermudez	Yes
Vice Mayor Michael DiPietro	Yes
Councilman Pete Cabrera	Yes
Councilwoman Sandra Ruiz	Yes
Councilman Robert Van Name	Yes

PASSED and ADOPTED this 10th day of June, 2009.

JUAN CARLOS BERMUDEZ, MAYOR

ATTEST:

BARBARA HERRERA, CITY CLER

APPROVED AS TO FORM AND LEGAL SUFFICIENCY:

JOHN HEARN, ESQ., CITY ATTORNEY